

Terms of Purchase

ApexEgroup LLC

It is the purchaser's responsibility to determine suitability and fitness of products for purchaser's particular purpose, application, or intended use.

Cancelation of Orders (NOT Shipped or Made to Order):

Note: We asked that you send email from the date that you're canceling your order. Please include all contact information of who ordered the item, the date it was ordered. Without this information, your credit may take a bit longer to process. Please allow up to 10 days for processing.

Returns:

ApexEgroup LLC is not responsible for any items returned to manufacturers.

You must obtain written approval via email authorizing turn of items to a different location other than our office.

ApexEgroup LLC is not responsible for any items returned to our office or manufacturers without obtaining return authorization (RMA - return merchandise authorization) from us.

Procedure for returns:

1. Call our office to inform us of your intent. Then email us the same day with the reason for your return. This is one of our methods for tracking return.
2. As we provide you with an RMA (return merchandise authorization). We will email you the return authorization number. Once we obtain it from the manufacturer.
3. You must email us the tracking number of items returned.

Amount of Refund:

Shipping cost is nonrefundable (when we say free shipping only if you keep the item)

1. To receive 100% refund less shipping, restock fees and (credit card fees if applicable), the package must be **UNOPENED**. Must be returned within seven days of receiving the item.
2. Manufacturers have the right to charge stocking fees. These fees are beyond our control.
3. If we have paid the manufacturer for your item. We will provide the refund once we receive a refund from the manufacturer. This is timeframe is beyond our control.
4. All installable items are nonrefundable. If we decide except the return it must be shipped to our office for evaluation and documentation. Ultimately it is up to the manufacturer whether the item is returnable.
5. Any scale system that is made to order is nonrefundable.
6. If you ship the item to manufacturer for a refund without authorization. ApexEgroup LLC is not responsible for any items returned to manufacturers.
7. If you paid by check and we agree to a return for revaluation. (OPEN BOX)I we find the parts unopened/un-used and agree to accept the return. You lose the discount & shipping charges open boxes are always 30% restock and is not guaranteed just because you return the items. If we find that it need to be tested or replace items your return will be rejected and no refund will be issued.

Note: Not following these instructions may lead to delays in any refund and is not our responsibility. To expedite any return must obtain an RMA. So ApexEgroup LLC can track the package.

Disclaimer: Prices and Product availability are subject to change without notice. Specials and Promotions may be limited to stock on hand. We are not responsible for typographical errors or manufactures claims.

ApexEgroup LLC

PO BOX 421 Carrollton, OH 44615 #117-AP

Terms of Purchase and Prices subject to change without notice.